

Warranty (Shower Panel)

Warranty Chart		
Product Category	Domestic use	Commercial use
Shower Panel	3 Years	18 Months
Mixer and Diverter Cartridge	1 Years	6 Months

Exclusions:

1. The warranty is not applicable on rubber, plastic parts and any other non metallic parts. (internal fittings).

Terms and conditions:

1. This warranty is only effective if proof of purchase (original sales receipt) is produced with all warranty
2. This warranty policy confirms that Jaaz will rectify any fault that may arise due to defect in material/s or workmanship appearing within the warranty period, warranty is not transferable and is invalid if any alteration have been made.
3. An authorised person from Jaaz will check the defect in the Shower panel and replace or repair as may be necessary (under the warranty) within a reasonable period of time.
4. Jaaz is not responsible for any additional/incidental work such as installation civil construction work, required during the repair or replacement.
5. This warranty remains applicable only if the product has at all times been used strictly in accordance with the terms of this warranty and has not been improperly or negligently handled. Jaaz is not liable for any damage arising out of faulty installation.
6. This warranty do not cover any and all labours required during repair/replacment of product/part.
7. This warranty does not include taxes and other expenses as applicable.
8. Jaaz is not responsible for any additional/incidental work such as installation civil construction work, required during the repair or replacement. Improper/wrong Installation of the products automatically terminates and nullifies this warranty and this warranty does not cover problems arising from low water pressure, more than recommended water pressure, and wear and tear, impurities/hardness beyond the norms of drinking water or improper care and cleaning.
9. If the Product is installed beyond the municipal limits of Jaazs Branch Office/Authorized Franchisee locations, any and all costs and expenses incurred for repair service of the Products in respect of to and from travel of service personnel and transportation of the Product and/or spare parts and/or components from the location of Jaaz's branch office or Authorized Franchisee to customer's location and back shall be borne wholly and solely by the customer at the prevailing rates, and Jaaz shall not be liable for any damage caused to the Product in transit or delivery for repair.

10. The warranty shall not be applicable in case the defect is caused due to improper installation, undesirable working conditions such as contaminated water, hardness of water beyond the acceptable limits of drinking water or improper handling. Jaz shall repair/replace defective components (after examination by authorised technician) on chargeable basis or free of charge as may be decided by Jaz. For better performance of product we recommended water pressure be 2 bar to 3 bar.

11. In the event of non-availability of components or parts due to any reason whatsoever, neither Jaz nor its dealer will be responsible or liable for any delay that may be caused to service/repair of the product. In the event that the same model is not available for replacement, Jaz will replace the defective product with an equivalent model, at its discretion.

Care and cleaning guidelines

- Clean hardware surfaces once a week with water and soft cloth. Do not use cleaners containing chloride. If used, rinse the surface immediately to prevent corrosion.
- While cleaning the product after installation, do not use abrasive cleansers, as they may damage the surface. Use warm water and liquid detergent to clean the surface.
- Do not allow cleansers containing petroleum distillates to remain in contact with metal / plastic surface for long periods of time.
- Clean the outside surface of the metal / plastic product with mild soap and warm water. Wipe the entire surface completely dry with a clean, soft cloth.
- For perfect foam flow of water, the aerators should be cleaned regularly.

Notice: Failure to comply with these cleaning instructions may void Jaz's warranty obligations.